

CUPhone

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CUPhone 24-hour audio response teller

CUPhone is cPort Credit Union's 24-hour audio response teller. With CUPhone, you can access your account information, make transfers, and more, 24 hours a day, 7 days a week. You'll receive fast, up-to-date account information any time, any place, with this convenient and free time-saving service.

You can use CUPhone to check:

- Account balances
- Deposit amounts
- Check clearings
- Loan balances
- Loan payment amounts and due dates

You can complete transactions such as:

- Account-to-account transfers
- Withdraw funds by check
- Transfer funds to make a loan payment
- Cross-member transfers

Getting started

To get started with CUPhone, dial toll-free **1-888-306-0033**.

1. Listen for the following account options:
2. **Press 1** for Account and Loan Balances
3. **Press 2** for Account History

4. **Press 3** for Funds Transfer Activities
5. **Press 4** for Share or Loan Withdrawal by Check
6. **Press 5** for Interest Rates
7. **Press 6** for Account Management

When prompted, enter your Member Number and additional identity verifying information set up your CUPhone Personal Identification Number (PIN). Once you have set up your PIN, you will only need to enter your Member Number and PIN to access CUPhone.

For more information

Call us at 1-800-464-0253, email info@cportcu.org, or stop in to one of our branches for more information about CUPhone.