

cNotes



Best Places To Work

cPort Credit Union was recently named one of the 2020 Best Places to Work in Maine. "I'm proud that cPort has made the Best Places to Work in Maine list for the fourth consecutive year," says cPort's CEO, Gene Ardito. "This year we had a significant shift in the way we conduct business, and our employees really had to adapt on the fly. Not only did they learn to adjust to daily changes quickly, they did so while continuing to provide the best financial experience possible for our members. I am extremely proud of them and what they have managed to accomplish despite the COVID-19 pandemic."

The BPTW awards program was created in 2006 and is a project of the Society for Human Resource Management - Maine State Council (MESHRM) and Best Companies Group.

cPort's ranking will be announced in a special print and digital version of MaineBiz this October.

Special thanks to all of our wonderful employees for making cPort such a great place to work!



cPort once again named on the Best Places to Work in Maine list!



Message From The CEO

As we turn to the next season, it might seem strange that it's not the normal bustle of kids going back to school. This has been quite a year and hard to believe that summer is winding down as we gear up for cooler temperatures and the changing of leaves. We will adjust to kids not being physically in school full time, just as we became accustomed to working from home so much more.

Fall means we can still get outside and easily social distance. Hiking in the autumn is one of Maine's gifts.

cPort worked very hard to adapt to all the changes 2020 brought. We really missed seeing you inside the branches over the past few months, and were thrilled to be able to invite you back recently. We are happy we've successfully implemented walk-up structures at all five of our branches, and all are currently open to you, our members. These structures allow you to come into our lobbies for in-person teller transactions while keeping both you and our employees safe. We do have safety precautions in place per Maine CDC guidelines, and I encourage you to read the article below for details. We also have signs posted at each branch and info online to let you know what you need to do (wear your mask) so you'll be prepared before your visit.

While our MSR offices continue to remain closed, we have updated and streamlined the ability to open an account online. We launched a new online platform that makes applying for a new account simple and fast. In fact, most people can complete the process in about 5 minutes on a mobile device. Of course, we are still taking plenty of loan applications over the phone or online. We make it easy for you to do much of your banking from home, but we are excited to see you in person from time to time, as well.

It's gratifying to see that cPort has been named as one of the Best Places to Work in Maine in 2020. We work tirelessly to provide the best financial experience for all our members, but none of this happens without our dynamic and talented staff. Our employees are creative, hard working and they own what they do. So many of the great ideas at cPort come directly from our staff, and I'm proud of that. It's wonderful to be on this list (for the 4th year in a row!)

Speaking of being in good company, the virtual Member Appreciation Week at cPort this year was filled with so many giveaways. Over 5000 members participated and entered to win. We hope that in 2021, the week of showing our appreciation for you will be back outside, filled with the delicious smell of grilled summer food and the laughter of seeing old friends again.

Until next time, enjoy Maine's abundant fall, maybe taking a moment to appreciate that all of this slowing down the pace of normal life is in a way, good for all of us.

Sincerely,

Gene Ardito
President and CEO

Earn \$75 when you Refer-A-Friend

Innovation fuels us at cPort. We recently launched a new online account opening system that is straightforward and easy to use. We encourage you to share this exciting news! Introduce our online account opening platform to your family members and friends **and we'll give you both \$75!**

No one needs to visit a branch or fill out a bunch of paperwork. When applying to be a member online our questionnaire will ask your friend who referred them to cPort—that's where they will mention you. To receive your \$75, the new member will need to open a checking account. Your friend will get their \$75 when they set up direct deposit of their net pay within 60 days. Once that's done, you get \$75 deposited into your existing account and they get a fabulous new cPort account AND \$75. Everybody wins!

Remember to never share your account information with anyone.



Refer-a-Friend to open a cPort account online and you

BOTH

earn \$75



September 20 - 26
trails.org



September 25 - 27
mofga.org



IMMIGRANT LEGAL ADVOCACY PROJECT

India Street
Society Gathering

October 22
ilapmaine.org



October 28th
pslstrive.org



Ongoing through 2020
cportcu.org

2020 SPONSORSHIPS

Community is at the core of cPort. It's who we are and what sets us apart from our competitors. Now more than ever we feel it's important to continue giving back to our community any way we can. We're proud to be sponsoring these virtual events.



cportcu.org

Toll free: 1-800-464-0253

CUPhone: 1-888-306-0033

BRANCHES

Portland Riverside (Main Office)

50 Riverside Industrial Parkway
Portland, Maine 04103
P: (207) 878-6200

Portland Forest Avenue

285 Forest Avenue
Portland, ME 04101
P: (207) 200-2300

Portland Middle Street

35 Middle Street
Portland, Maine 04101
P: (207) 305-0020

Augusta

399 Western Avenue
Augusta, Maine 04330
P: (207) 623-1001

Scarborough

313 US Route 1
Scarborough, Maine 04074
P: (207) 883-2448

HOURS

Monday - Friday: 9am - 5pm

Saturday: Closed

Federally insured by NCUA | Equal Housing Lender

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The articles in this publication are for general information only and are not intended to provide specific advice or recommendations for any individual. We suggest you consult your attorney, accountant, financial or tax adviser with regard to your individual situation.



Augusta



Scarborough



Riverside Street, Portland



Middle Street, Portland



Forest Avenue, Portland


All Lobbies now Open


In person teller transactions are now available. MSR offices remain closed, but we can assist with new memberships and loan requests online or by phone.


Here are a few things to keep in mind when visiting our branches:


- The coin machine will be unavailable for use.
- To adhere with social distancing practices, we are limiting the number of people allowed in the branch at one time. Please follow the floor decals for directional and spacing guidance.
- If you have a mask, please wear it in the branch during your transaction.
- If you are waiting in line outside the branch, we ask that you practice social distancing and remain 6 feet from one another.

Holiday Closings


 **Columbus Day/Indigenous People's Day**
Monday, October 12, 2020

 **Veterans Day**
Wednesday, November 11, 2020

 **Thanksgiving Day**
Thursday, November 26, 2020

 **Christmas Eve**
Thursday, December 24, 2020
(Closing at 1:00 pm)

 **Christmas Day**
Friday, December 25, 2020

 **New Year's Day**
Friday, January 1, 2021

cPort's Holiday Closings are determined by the Federal Reserve's closings calendar.