Because cPort is a member owned credit union, you'll enjoy lower fees and more savings.

If you have questions, call cPort Member Care at 1-800-464-0253. We're happy to help.

If you have a dispute with your financial institution or credit union regarding your account, you may contact the financial institution or credit union and attempt to resolve the problem directly. If the financial institution or credit union fails to resolve the problem, communicate the problem and the resolution you are seeking to:

Maine Bureau of Financial Institutions 36 State House Station Augusta, Maine 04333-0036

To file a complaint electronically, you may contact the Maine Bureau of Financial Institutions at the following Internet address: www.maine.gov/pfr/financialinstitutions/complaint.htm

When your complaint involves a federally-chartered financial institution or credit union, the Maine Bureau of Financial Institutions will refer it to the appropriate federal supervisory agency.



Portland | Augusta | Scarborough | **cportcu.org**Federally insured by NCUA

cPort is an Equal Housing Lender

Member Fee Schedule

Effective May 1, 2023

Account Reconciliation or Research	\$50 per hour
Check Services	
Canadian Check Deposits	\$10 per deposit
• Cashier's Check	1 per day FREE; then \$1 each
• Check Orders	Varies. Free for Classic Members
• Instant Checks	\$2 per page
Dormant HSA 2 years no activity and balance below \$500	\$1 per month
Dormant Membership 2 years no activity and balance below \$500	\$5 per month
Early Certificate Withdrawal Fee	Varies (refer to Truth in Savings disclosure)
Expedited Payment in Bill Pay	
Bill Pay second day electronic delivery	\$6.95
Bill Pay second day mail delivery	\$29.95
Bill Pay overnight mail delivery	\$34.95
Foreign Services	
• Check collection	\$20 + correspondent fees
Currency purchase (\$300 or less)	\$20
Currency purchase (more than \$300)	\$5
Currency redemption	\$15
Draft purchase	\$30
Overdraft (Courtesy Pay) Non-sufficient funds paid when funds are unavailable	\$27 for transactions greater than \$10. \$0 for transactions \$10 or less. Two fees per account per day maximum.
Returned Deposited or Cashed Item	\$15 each
Returned Item (non-sufficient funds)	\$27 each
Stop Payment	\$20 each
Undeliverable Mail	\$5 per occurrence
Visa Debit Card Replacement	\$5
Card Replacement, Next-Day Rush	\$50
Visa debit card international transaction service fee	Up to 1%
Visa Gift Cards	\$3 each
Wire Transfer	
• Incoming	\$10 each
• Outgoing	\$25 each
• International	\$40 each