

# **Get Ready for Exciting cPort Upgrades!**

cPort Credit Union strives to deliver innovative, leadingedge solutions that better suit your needs. As part of our commitment, we are thrilled to announce exciting new features and upgrades coming this **summer and fall**, 2024!

#### **The New cPort Debit Card**

This fall, all cPort members will receive a new Visa debit card to replace the current card. You will receive your new debit card in the mail with information about activation and usage.

#### **Tap and Go with Contactless Payments**

Your new cPort debit card will feature the security and convenience of contactless payments. It's the fastest and safest way to make your day-to-day purchases.

#### **Take Control**

Now you will have more control of your card using your mobile device. For example, you can lock and unlock your card if it is lost or misplaced—and there are many more features!

#### **Making A New Statement**

We have another exciting enhancement **coming this summer!** Your cPort account statement will be new and improved. As you navigate your new statement, you'll notice an efficient, easy-to-read format that includes enhancements to your online eStatements! These digital statements will be available conveniently in your eBanking account and cPort App.

#### **Fine Tuning Our System**

We are also enhancing our current banking systems to drive significant efficiencies and technical opportunities during the migration to a new contactless card system. This process will require limiting access to our eBanking platform for a brief period this summer. We will be in touch with specific dates as we approach that timeframe.

Stay informed on the progress of all the new enhancements by visiting www.cportcu.org/upgrade.





As we welcome spring, it's time for new beginnings, growth, and optimism. I am pleased to share that cPort continues to grow our member services by advancing our systems and offering a contactless debit card in the fall of 2024. The new card will have advanced capabilities such as "tapping" to make a purchase. You can also store and use the card in a mobile wallet. This evolution of card services is an example of how cPort always strives to make your financial experience better and safer.

I am delighted to share that cPort, in partnership with the Elan Charitable Giving Program, donated \$12,500 to the Boys and Girls Clubs of Southern Maine (BGCSM). We value investing in our local communities and impacting the lives of our future generations. Our

partnership with the BGCSM does not stop at a donation. We are excited to announce that we are bringing our Career Aspiration Program to the club in 2024 to promote the aspirations of the club members at an early age. This Program has been the heart of cPort since 2008. Career Aspirations has been at the heart of cPort since 2008. We are incredibly grateful we have the opportunity to continue this program within our communities as it continues to grow and evolve.

In February, our Forest Avenue Senior Branch Manager, Honorine Uwishema, and I testified in support of the Office of New Americans. cPort jumped on the opportunity to share crucial insights into financial literacy and how that impacts the successful integration of our New Mainer community. For nearly two decades, cPort has focused on financial education to ensure everyone has access to the financial resources and tools needed for a successful financial future. cPort supports the LD2167 bill, as it doesn't just stand to benefit New Mainers; it will present a more inclusive and vibrant community to all.

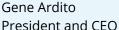
We hope you will join us for our Annual Meeting on Wednesday, May 22, 2024, at 7:30 am. We will discuss cPort's performance and activities in 2023 and offer refreshments for attendees.

Remember that we are always here for you. High-interest rates, unemployment, and limited housing choices are just some of the many financial challenges our community is currently facing. Our team is ready to provide individualized assistance and effective solutions. Do not hesitate to call us at 1-800-464-0253. cPort is ready to help you weather any storm.

As we move into this new season, I thank you for your continued trust and support. Your financial wellness remains our top priority, and we look forward to helping you reach new heights this spring.

Sincerely,

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#### **cPort In The Community**



cPort CFO & COO, Kelsey Marquis shares her love for literacy with students during Read Across America week.



cPort President & CEO, Gene Ardito and Senior Branch Manager, Honorine Uwishema testified at the state capitol in support of LD 2167—a bill aiming to establish an Office of New Americans.







cPort employees are proud to support The American Heart Association Maine as our branches dressed in red in February to help raise awareness for heart disease in women.



**Left to right:** cPort CFO & COO, Kelsey Marquis; The Boys and Girls Clubs of Southern Maine's SVP, Philanthropy, Marketing, & Communications, Chris Bentson; and cPort President & CEO, Gene Ardito.

# cPort and Elan donate \$12,500 to support The Boys and Girls Clubs of Southern Maine

cPort Credit Union, in partnership with the Elan Charitable Giving Program, donated \$12,500 to the Boys and Girls Clubs of Southern Maine. This contribution is part of Elan's 2024 initiative that has allocated \$375,000 in donations across 30 communities. We share Elan's "people helping people" philosophy, and we're proud to focus our support towards enriching the lives of children and teens in Southern Maine. This donation will help boost the incredible work at the Boys and Girls Clubs, an organization close to our hearts, dedicated to inspiring and enabling all children and teens to realize their full potential as productive, responsible, and caring citizens.



cportcu.org

Toll free: 1-800-464-0253 CUPhone: 1-888-306-0033

#### **BRANCHES**

#### Portland Riverside (Main Office)

50 Riverside Industrial Parkway Portland, Maine 04103

#### **Portland Forest Avenue**

285 Forest Avenue Portland, ME 04101

#### **Portland Middle Street**

35 Middle Street Portland, Maine 04101

#### **Augusta**

399 Western Avenue Augusta, Maine 04330

#### Scarborough

313 US Route 1 Scarborough, Maine 04074

#### **BRANCH HOURS**

Monday - Friday: 8 am - 5 pm

Saturday: Closed

#### **MEMBER CARE CALL CENTER**

Monday - Friday: 8 am - 5 pm

Saturday: 8 am - 12 pm

#### **HOLIDAY CLOSINGS**

#### **Memorial Day**

Monday, May 27, 2024

### Juneteenth National Independence Day

Wednesday, June 19, 2024

#### **Independence Day**

Thursday, July 4, 2024

#### **Labor Day**

Monday, September 2, 2024

The articles in this publication are for general information only and are not intended to provide specific advice or recommendations for any individual. We suggest you consult your attorney, accountant, financial or tax adviser with regard to your individual situation.

# Annual Meeting

At cPort's Riverside Branch 50 Riverside Industrial Parkway Wednesday, May 22

#### **RSVP** By May 15

info@cportcu.org · 1-800-464-0253



## Take a Break From A Loan Payment!

If you have more than one loan, you can skip a payment on each! Members can skip a loan payment twice in a 12-month period as long as those months are not consecutive.

Apply online or visit a branch for more information. Terms and conditions apply.

cportcu.org/skip-a-pay



#### **Refer -A- Friend and Earn \$100**

Most new members come by way of referrals through existing members like you. To say thank you, we give you \$100\* for each friend you send our way.

#### cportcu.org/refer-a-friend

\*Limited time only. cPort Credit Union reserves the right to withdraw this offer at any time. Other terms and conditions may apply. Offer of \$100 applies to referral of new members ages 18 and over only. Current member must be in good standing.



#### **Your Key To Home Ownership**

Joe is cPort Credit Union's Mortgage Loan Officer. He is here to understand your goals and help you through every step of the home buying process. Whether you're a first-time home buyer, an existing homeowner looking to refinance, or purchase a second property, Joe can help you find the right option for you.

#### cportcu.org/mortgages

cPort NMLS #409174, Joe NMLS #1709914