

Forbes
2023-2025
**BEST-IN-STATE
CREDIT UNIONS**
POWERED BY STATISTA

#1 IN MAINE

2025
**Best Places to
Work in ME**

9 YEARS IN A ROW

 **cPort**
CREDIT UNION

cNotes

Winter 2026

Photo by cPort Member Suzanne M.

Our Lewiston Branch Is Now Open and Here to Serve You!

Innovative Banking Meets Community-Centered Service

We're thrilled to announce that our Lewiston branch is officially open, bringing a new era of banking to the heart of this remarkable community. Having welcomed our first members just a few weeks ago, it's been a joy to see new faces, hear your stories, and settle into our role as your neighborhood branch. The excitement in Lewiston is palpable, and we're honored to be a part of it.

As we look ahead, we're excited not only to serve you, but to grow with you. The Lewiston branch features state-of-the-art technology, including our new Video Teller Machines, designed to make your banking experience faster and more flexible. Whether you want to access services quickly with these advanced machines or prefer the trusted guidance of our in-branch staff, we're here to meet your needs every step of the way.



Our friendly, knowledgeable team members remain at the heart of our branch, ready to answer questions, offer expertise, and get to know you personally. The blend of innovative solutions and genuine, community-focused service is what sets our Lewiston branch apart.

We invite everyone in Lewiston and the surrounding area to stop by, say hello, and discover how we can help you reach your goals. Thank you for welcoming us—we look forward to serving you, supporting your dreams, and building lasting relationships for years to come.



cPort President & CEO Kelsey Marquis at the Lewiston Branch opening

Message from the President & CEO

Dear Members,

As we welcome a new year, I want to take a moment to reflect with you on all that we've accomplished together in 2025. This year was especially meaningful for me, as it marked my transition into the role of CEO. It has been an honor to serve you and to work alongside our dedicated team to continue building an organization that delivers on its promises.

We are incredibly proud to announce that, for the ninth consecutive year, we have been recognized as one of Maine's Best Places to Work. This recognition is a testament to the passion and commitment of our staff, who strive each day to support our members and each other. In addition, we are thrilled to be honored as the top credit union in Forbes' Best-In-State Credit Unions. These accolades reflect our unwavering commitment to excellence and the trust you place in us every day.

2025 also brought exciting growth as we successfully built and opened our new branch in Lewiston. This expansion allows us to better serve our growing member base and strengthen our connection with the community, with the new branch already welcoming members and offering expanded services for everyone. In keeping with our commitment to the community, giving back remains at the heart of who we are—this year, we are proud to support roughly 100 local organizations through donations and volunteer work, with our team deeply engaged in local events and making a positive impact throughout the regions we serve.

Looking ahead, 2026 promises to be another exciting chapter for our organization. Now in its 18th year, the cPort Career Aspirations Program will continue to inspire students to explore career possibilities and dream big. Students begin by exploring their passions and goals, then map out the steps to achieve them through workshops and reflective essays.

Additionally, we are committed to deepening our roots in the Lewiston community and continuing to provide exceptional service and support. As we move forward, we will continue to live out our vision and values—ensuring that every decision we make centers around the needs and goals of our members. We look forward to growing alongside you, finding new ways to serve, support, and empower you in the coming year.

Thank you for your continued trust and confidence. It is your support that drives us to deliver our very best service each day and to continue giving back to the communities we serve at all our locations. On behalf of our entire team, I wish you and your loved ones a happy, healthy, and prosperous New Year.

With gratitude,

Kelsey Marquis

Kelsey Marquis, President & CEO



Best Places to Work in Maine

We're proud to share that cPort has once again been honored as one of Maine's Best Places to Work—making this our ninth consecutive year on the list. This recognition is a testament to our commitment to fostering a positive, supportive workplace for our dedicated team.



Olympia Snowe Women's Leadership Institute Luncheon

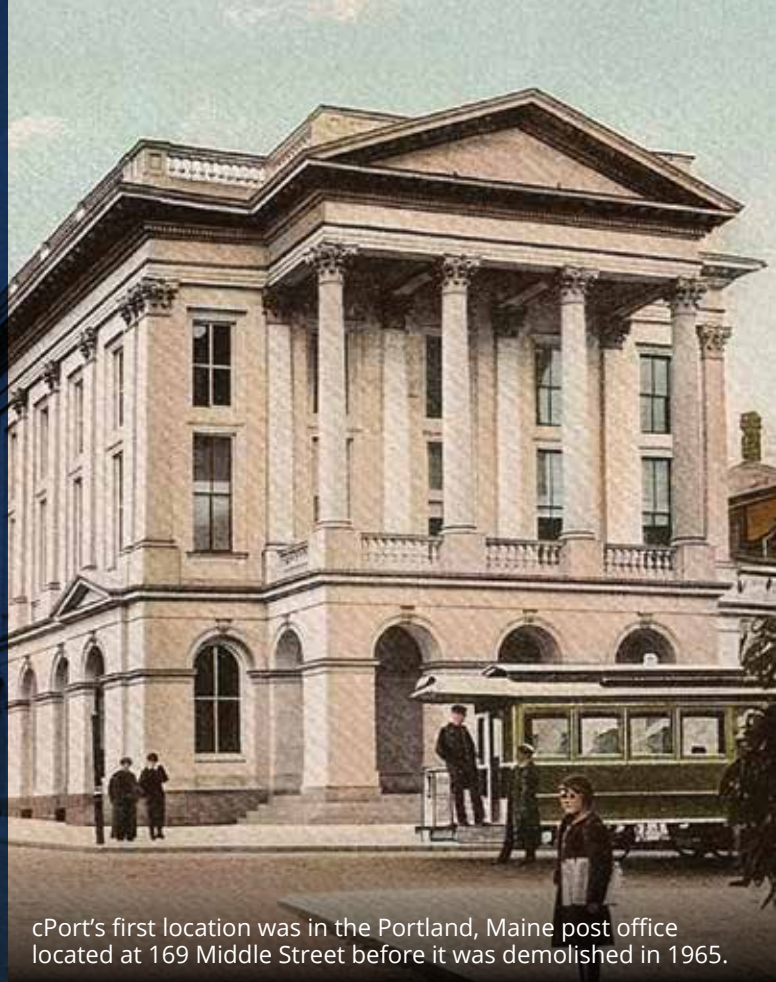
A group of cPort employees had an amazing time at the Annual Leadership Luncheon with the Olympia Snowe Women's Leadership Institute! Hearing stories from women of all ages reminded us why mentorship matters so much.

Olympia's leaders are helping shape the future for young women across Maine, and we are proud to support such an amazing program!

cPort Credit Union Turns Ninety-Five!

This year marks an extraordinary milestone for cPort as we celebrate our 95th anniversary—a testament to nearly a century of dedication, innovation, and unwavering commitment to our members and communities. Since our founding in 1931, cPort has evolved from its humble beginnings into one of Maine's leading credit unions, guided by our vision to deliver the best financial experience to our members. Through changing times and new challenges, our core values: character, confidence, cooperative, current, and community have remained at the heart of everything we do.

As we reflect on the journey that brought us here, we are deeply grateful for the trust and support of our members, team, and partners who have helped shape cPort's legacy. From expanding our branch network to investing in cutting-edge technology and community initiatives, each step has been driven by a passion for making a positive difference. Here's to 95 years of shared success—and to the exciting future ahead as we continue to grow, serve, and celebrate with you!



cPort's first location was in the Portland, Maine post office located at 169 Middle Street before it was demolished in 1965.



cPort Is Here For You This Tax Season

cPort is once again volunteering with CA\$H Maine to support Mainers by scanning tax documents and securely submitting them to IRS-certified tax preparers for free filing — something we've proudly been doing since 2021. Visit any of our three Portland locations or our Scarborough location, where we'll scan and return your tax documents and securely send them for preparation by an IRS-certified professional.



Scan to see if you qualify for The CA\$H Maine Program.



Pennies Available As Supplies Last

The decision to stop penny production was made by our national government and the minting authority. Over recent years, the penny has become increasingly costly to produce, significantly exceeding its face value. As a result, the government announced the official end of penny production, and the national mint ceased distribution.

As of now, pennies are no longer being produced, and our credit union can no longer order new pennies for distribution. We want to ensure that our members are informed and supported during this transition.



Scan to learn more.



cportcu.org

Toll Free: 1-800-464-0253

CUPhone: 1-888-306-0033

Online Chat Support: cportcu.org

BRANCHES

Portland Riverside (Main Office)

50 Riverside Industrial Parkway
Portland, Maine 04103

Portland Forest Avenue

285 Forest Avenue
Portland, Maine 04101

Portland Middle Street

35 Middle Street
Portland, Maine 04101

Augusta

399 Western Avenue
Augusta, Maine 04330

Scarborough

313 US Route 1
Scarborough, Maine 04074

Lewiston

321 Main Street
Lewiston, Maine 04240

LOBBY & DRIVE-THRU HOURS

Monday–Friday: 8 am–5 pm

Saturday: Closed

CALL CENTER & CHAT SUPPORT

Monday–Friday: 8 am–5 pm

Saturday: 8 am–12 pm

HOLIDAY CLOSINGS

New Year's Day

Thursday, January 1, 2026

Birthday of Martin Luther King, Jr.

Monday, January 19, 2026

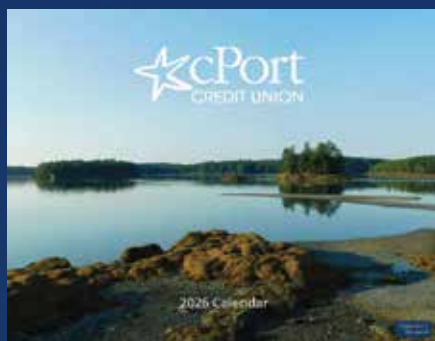
Washington's Birthday

Monday, February 16, 2026

Memorial Day

Monday, May 25, 2026

The articles in this publication are for general information only and are not intended to provide specific advice or recommendations for any individual. We suggest you consult your attorney, accountant, financial or tax adviser with regard to your individual situation.



The 2026 cPort Photo Calendars Have Arrived!

Our annual photo calendars are now available—free for cPort members at any branch, while supplies last. This year's cover showcases a breathtaking image of Woodward Point in Brunswick, Maine, captured by member photographer Casandra C. We're proud to highlight the creativity of our members and the natural beauty that makes Maine so special.

Thank you to everyone who shared their photos for this year's contest!



Scan to enter your photos for the 2027 cPort Photo calendar.



NEW: Video Teller Machines

Introducing our new Video Teller Machines at our Forest Ave and Lewiston branch locations! These machines give you an additional way to complete transactions through a convenient video chat with a live teller. Rest assured—our in-person tellers aren't going anywhere. We simply want to give you more options to help you get your banking done quickly and easily.



NEW: Schedule an Appointment Online at cPort

We're thrilled to announce the launch of cPort's new online appointment booking tool, designed to make scheduling your banking appointments easier and more convenient than ever! You are now able to book appointments anytime, right from your computer or smartphone—no need to call or wait in line at a branch.



Scan to book your cPort appointments today!